

The Built For Zero Collaborative



The Built for Zero Collaborative is a one-year program designed to help your community measurably reduce and end homelessness— and sustain this progress. In our model, your community will have the support of a dedicated team of coaches from Community Solutions, experts from across the country, partners from key federal agencies, and a coalition of other community teams all committed to get to zero homelessness.

RESULTS TO DATE

10 COMMUNITIES ENDED **VETERAN** HOMELESSNESS

3 COMMUNITIES ENDED **CHRONIC** HOMELESSNESS

109,288 **INDIVIDUALS HOUSED** SINCE JANUARY 2015

41 COMMUNITIES HAVE ACHIEVED A **MEASURABLE REDUCTION**

68 COMMUNITIES HAVE ACHIEVED **QUALITY REAL-TIME DATA** ON HOMELESSNESS

8 **FUNCTIONAL ZERO** PROOF POINTS **SUSTAINING GOAL**

PROCESS AND TIMELINE

BY-NAME LIST

Achieve comprehensive, real-time, by-name list of all singles

REDUCE TO ZERO

Drive monthly reductions in your actively homeless number

ZERO FOR ALL

Sustain your gains while expanding to new populations

Your community will start out in the By-Name List Cohort, where you'll work with our coaching team to build, improve and confirm a comprehensive, reliable, real-time, by-name list of all single adults experiencing homelessness.

The faster you reach this milestone, the faster you'll move into the Reduce to Zero Cohort, where you'll learn the science of testing improvement ideas in rapid cycles to drive monthly reductions in homelessness.

Reach functional zero to move into the elite Zero for All Cohort, where you'll focus on sustaining your gains as you expand your focus to new populations.

WHAT'S INCLUDED?

The Collaborative methodology was first pioneered in the healthcare sector to combat the spread of deadly infections. Our adapted model utilizes the Community Solutions team, federal agency partners, nationwide experts, and the knowledge of your peers in more than 70 U.S. communities working towards the same goal of ending chronic and veteran homelessness. A **\$10,000 enrollment fee** includes:

- **2 National Learning Sessions** - Come together with other communities twice a year for a two-day in-person peer learning session where you'll compare notes with other communities, tap into expert guidance from federal agencies and partner organizations, and build an action plan to get results in your community.

- **One Local On-Site Action Lab** - An on-site Action Lab will be offered to participating communities once during the 12-month engagement period. Should BFZ and your local team working to end homelessness determine an on-site would be useful, the BFZ team will co-design and co-facilitate a cross-sector meeting with local leaders. Together we'll strategize system improvements designed to drive measurable reductions for veterans and/or individuals experiencing chronic homelessness.
- **Ongoing Built for Zero Support** - Between Learning Sessions and Action Labs, our team will support you virtually with a dedicated Improvement Advisor and tailored support that may include:
 - Quality improvement coaching and training via monthly video or phone calls
 - Quick answers and technical assistance when appropriate
 - Access to experts from federal agencies and partner organizations
 - Learning and innovation spotlights from other Built for Zero communities.
- **Custom Data and Performance Management Infrastructure** - Our custom data infrastructure won't replace HMIS... it will help you make sense of what it's telling you. The Built for Zero data team will work with your local data lead to make the best and easiest use of this infrastructure to help you:
 - Drive measurable progress toward zero
 - Run scientific tests of change in your system
 - Design and clarify your strategy
- **Built for Zero Change Package** - From the first day of Learning Session #1, your community will have access to the Built for Zero Change Package— a digital compendium of more than a hundred proven ideas and strategies from communities like yours. Our team will teach you how to use the Change Package as a playbook for breakthroughs, helping you unlock progress when you get stuck or hit a wall.

IS MY COMMUNITY READY TO PARTICIPATE?

Your community will need five things to be successful:

- **A clear, community-wide goal** to end homelessness for veterans and/or individuals experiencing chronic homelessness.
- **A committed multi-agency team of leaders** who can take ownership of setting goals and coordinate your systems improvement work. That team should include groups like your VA and your local Continuum of Care.
- **Someone to drive your team forward.** This person doesn't have to be formally in charge, but they'll need to accept responsibility for convening meetings, getting the right people to the table, and driving your broader team of leaders forward. If no one is in this role yet in your community, we'll help you figure out who it should be.
- **Monthly data reporting and readiness to reach new data quality thresholds.** Alongside your identified Data Lead, we will help you build a quality by-name list of all singles to understand the dynamics of homelessness in your system. Your team will begin collecting and tracking data in new ways, such as looking at inflow, outflow, and actively homeless data points.
- **Participation in the Built for Zero national peer support network,** including 2 in-person Learning Sessions, where you will have the opportunity to learn from and spread ideas to other communities.

LEARN MORE AND SIGN UP!

Visit www.joinbuiltforzero.org

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